



RULES AND REGULATIONS

Welcome to haus international in Munich!

**We are pleased to have you as our guests and wish you a pleasant stay!
Please follow the rules and regulations to ensure a pleasant stay for all our guests.**

Arrival and tidiness in the rooms

Check in time is from 2 p.m.

- The rooms will be cleaned every morning.
- Open fire is not permitted in the rooms.
- The usage of radios, CD-players etc. is allowed at low volume until 10 p.m. No noise after 10 p.m. In case of disregard, the equipment will be stored and returned on departure.
- It is not allowed to cook in the rooms or to use any large electronic devices.
- It is strictly prohibited to bring alcohol and drugs in our house or to consume it. In case of disregard, alcohol will be stored and returned on departure. In case of drug offence we will inform the police immediately. The Management / Security staff reserves the right to use their domestic authority to expel guests from the hostel.
- If any defects in the rooms are discovered upon arrival please inform the reception staff immediately. Customers will be held responsible for any damages that are discovered after departure.
- Access to the building only for guests with a valid house ID; Visitors are only permitted with the staff's agreement.

House ID cards and keys

On arrival we hand out a house ID and a room key to each guest. Please show the house ID unrequested on reception every time you enter the Hostel.

The key card is for the room door; the small key is for the locker in the room.

If you leave your key at reception you will get it back after showing your house ID.

Key-deposit

Groups have to pay a key deposit of 100,- Euro. A 10,- Euro fine will be charged for each lost key.

Public Liability

Please keep your room door closed at all times. We do not take any responsibility for lost property. There is a safe in the single and double rooms.

Additionally we provide a safety box (free of charge) for your valuables at front desk.

In case of vandalism or breach of peace the guest / group will be made responsible for any damage and we will inform the police immediately.

Restaurant

Breakfast is served Monday to Friday from 6.45 a.m. to 10.00 a.m.;

On weekends and public holidays from 6.45 a.m. to 11.00 a.m.

Lunch time is from 12.00 a.m. to 2 p.m.

Dinner is served from 5.45 p.m. to 8.15 p.m.

We kindly ask groups to be on time and to arrive together at the restaurant.

Additionally we ask groups to arrange their dinner time each morning with reception.

Bar/Club "Discovery"

The Bar/Club is open from 9 p.m. until 1 a.m. Drinks will be served until 0.30 a.m. Alcoholic drinks are only served according to the German Youth Protection Law. It is not permitted to bring along your own alcohol. The Bar/Club is a non smoking area.

Night rest

Night rest has to be kept from 10 p.m. until 6 a.m.

Therefore please be quiet in public areas from 10 p.m.

Please be considerate of other guests and our neighbours. Guests will be expelled from the hostel after two warnings.

Smoking

Smoking is only permitted in the designated rooms (open until 2:30 a.m.) or outside the building. Smoking in the rooms is strictly prohibited, violations will result in a penalty of 20,- Euro per person/ room.

The hostel is provided with a Fire Alarm System which is connected directly to the fire department.

In case of wilful release or damage to the smoke detector, the initiator has to pay immediately 1.000,- Euro compensation.

Additionally we will make a report to the police.

Windows

It is not permitted to throw any items out of the window or to store anything on the window board.

In case of violation of the rules and regulations the windows will be locked. Aeration takes place due to special glass in the window.

There are emergency exits on each floor. Please make yourself familiar with the escape route that is closest to your room.

Departure

Check out time is 10 a.m.; on weekends and public holidays until 11 a.m.

- Please leave the room in the same condition as you have found it on arrival.

- Group departure:

Please make an appointment one day before departure so that Housekeeping can organise the room inspection.

The tour guide is responsible that all keys are returned to reception before the room inspection.

- Bed linen and towels (except the ones you buy at reception) belong to haus international and are not to be taken away.

Please contact reception for any questions!